

**UAEU**

جامعة الإمارات العربية المتحدة  
United Arab Emirates University

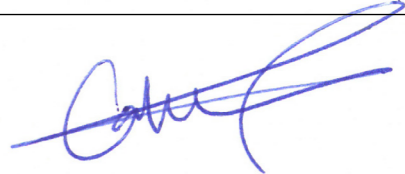


# Digital Participation Policy



## DOCUMENT CONTROL

### Digital Participation Policy

Responsible Office	Effective Date	Recent Review Data	Approved by	Signature
University Outreach Department	23-11-2023	06-12-2023	Ms. Ghalia Alahbabi	



## REVISION HISTORY

Issue No.	Issue Date	Description	Approved By	Responsible Office
01	06/2022	Version 1	Ghalia Alahbabi	University Outreach Department
02	11/2023	Version 2	Ghalia Alahbabi	University Outreach Department



## DIGITAL PARTICIPATION POLICY

The United Arab Emirates University seeks to strengthen its efforts to achieve its vision of «leadership and excellence in higher education and scientific research at the regional and international levels», the university focuses on accordance with its institutional values, on effective communication with internal and external customers, by giving them several channels that enable them to exchange opinions and suggestions.

### UAEU'S E-PARTICIPATION CHANNELS INCLUDE:

- **Website Quality Assessment Questionnaire**, which enables users to make suggestions about the usability and content of the website.
- **Suggestion Forms:** These forms allow users to submit their suggestions on all topics related to the university.
- **Digital consultations**, on general topics related to the UAEU community aimed at engaging members of the university community and visitors to develop and improve its services.
- **Social networking sites:** such as Facebook, X, Instagram and etc.

## ELECTRONIC PARTICIPATION POLICY

### **This policy sets out the terms and conditions of use of UAEU electronic channels:**

The United Arab Emirates University welcomes comments and shares across all channels, as well as all responses and comments that contribute to the development, and enhancement of its services.



## E-PARTICIPATION GUIDE:

- It is recommended to keep the content of comments within context and relevance.
- It is advised to refrain from exchanging personal data on the university's pages, and we recommend communicating through the official channels only.
- Comments and questions received are in Arabic and English only.
- All personal data is treated confidentially.

The United Arab Emirates University welcomes any comments or interventions through its platforms, and has the full right to remove and prevent comments/posts, in case of non-compliance with the terms and conditions and violation of the internal policies, procedures and regulations of the entity, or if the comments include any of the following:

- Inappropriate comment
- A comment that violates the privacy of others, offends them by prejudice, or affects part of the community on the basis of race, color, or nationality
- A comment that violates the Intellectual Property Rights
- A comment promoting any business or advertisements

UAEU is committed to the Digital Participation Strategy of the mGovernment posted on the UAE Government official portal on the following [link](#).

We always welcome your interaction with us through our electronic channels.

**United Arab Emirates University**

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