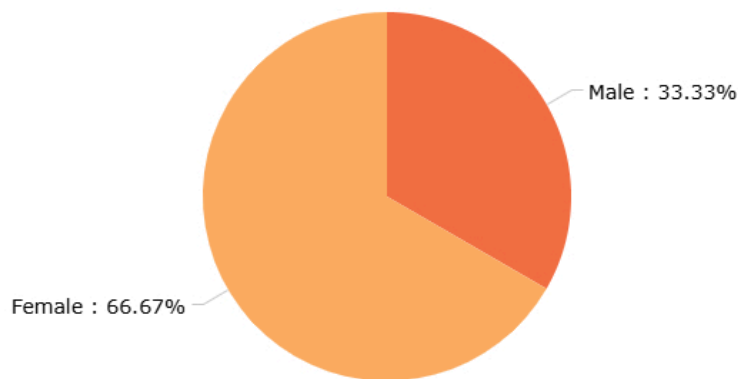


## Q. 1 Gender?Gender?

Total responses 9

Total skipped 0



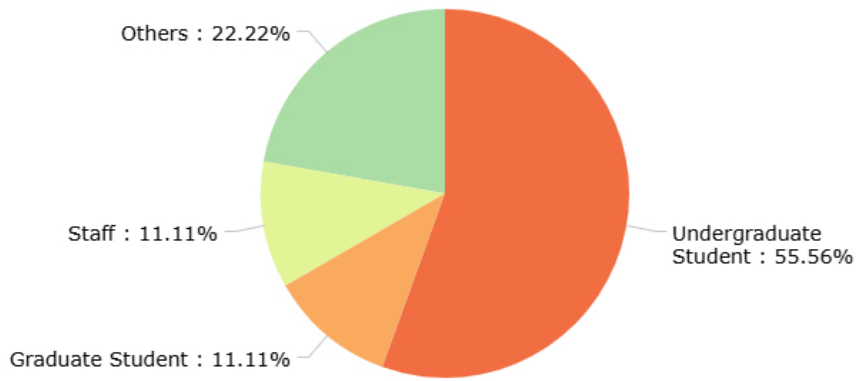
<span style="color: red;">■</span> Male	33.33 %
<span style="color: orange;">■</span> Female	66.67 %

---

## Q. 2 Specify your University category?

Total responses 9

Total skipped 0

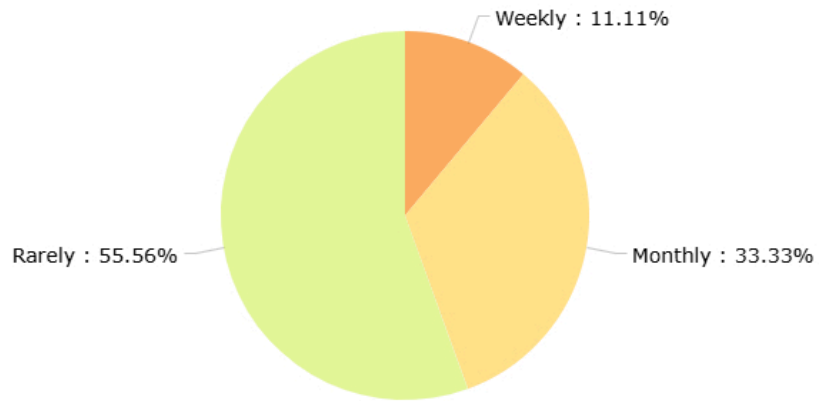


<span style="color: #e67e22;">■</span>	Undergraduate Student	55.56 %
<span style="color: #f39c12;">■</span>	Graduate Student	11.11 %
<span style="color: #d4edda;">■</span>	Staff	11.11 %
<span style="color: #c8e6c9;">■</span>	Others	22.22 %

Q. 3 How often do you visit the library (physically or online)?How often do you visit the library (physically or online)?

Total responses 9

Total skipped 0

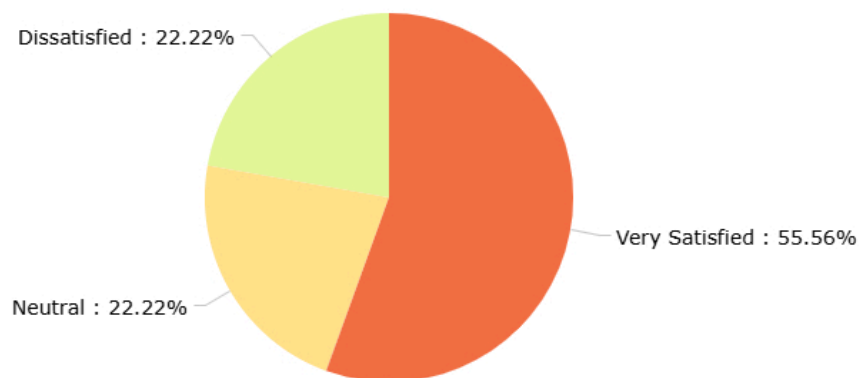


<span style="color: orange;">■</span> Weekly	11.11 %
<span style="color: yellow;">■</span> Monthly	33.33 %
<span style="color: lightgreen;">■</span> Rarely	55.56 %

## Q. 4 Opening hours

Total responses 9

Total skipped 0



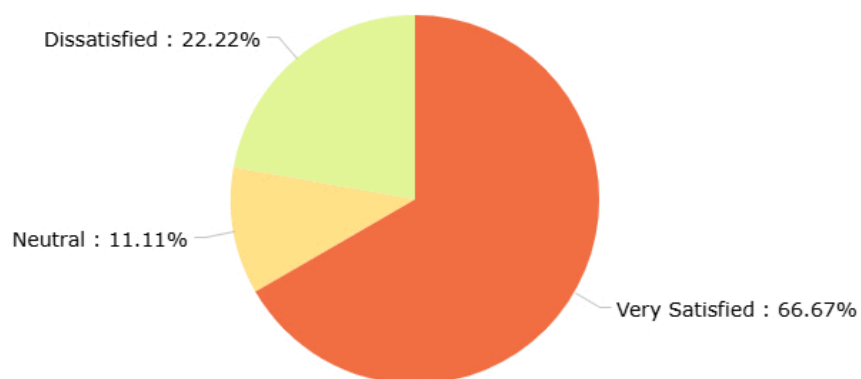
	Very Satisfied	55.56 %
■	Neutral	22.22 %
■	Dissatisfied	22.22 %

---

### Q. 5 Availability of print books and other physical resources

Total responses 9

Total skipped 0



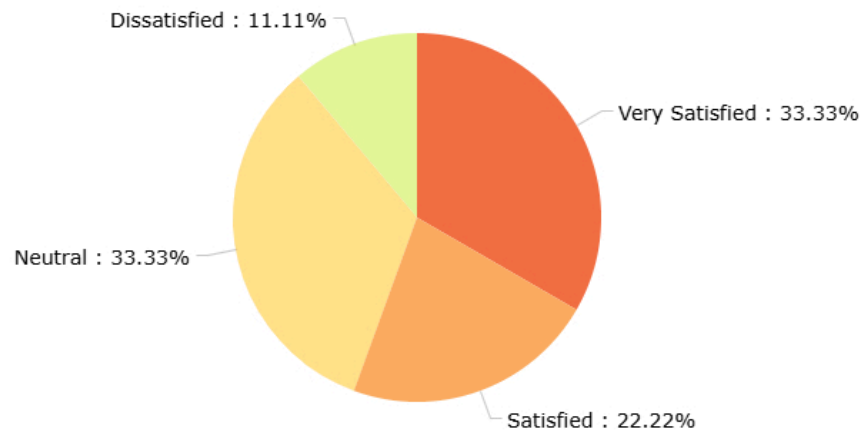
■	Very Satisfied	66.67 %
■	Neutral	11.11 %
■	Dissatisfied	22.22 %





---

### Q. 6 Relevance and currency of library resources

Total responses 9

Total skipped 0



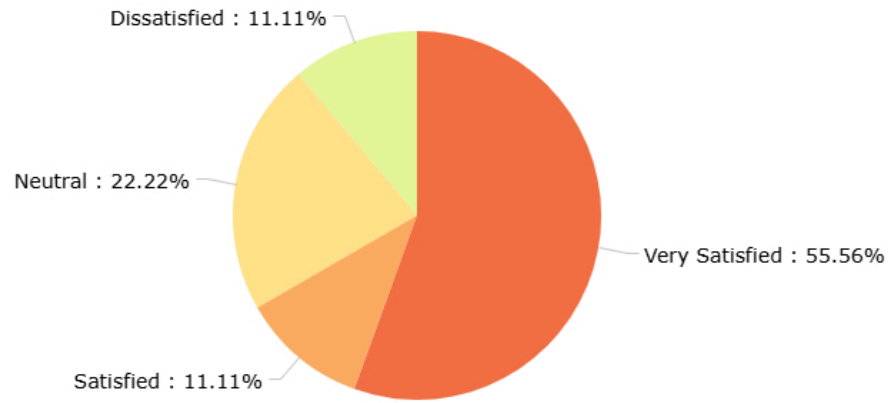
	Very Satisfied	33.33 %
	Satisfied	22.22 %
	Neutral	33.33 %
	Dissatisfied	11.11 %

---





## Q. 7 Access to electronic databases and e-resources

Total responses 9

Total skipped 0



---

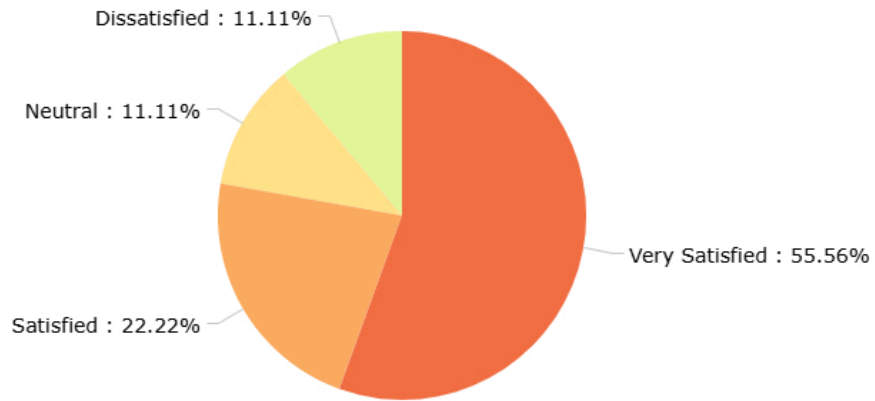
	Very Satisfied	55.56 %
	Satisfied	11.11 %
	Neutral	22.22 %
	Dissatisfied	11.11 %

---

### Q. 8 Helpfulness and professionalism of staff

Total responses 9

Total skipped 0

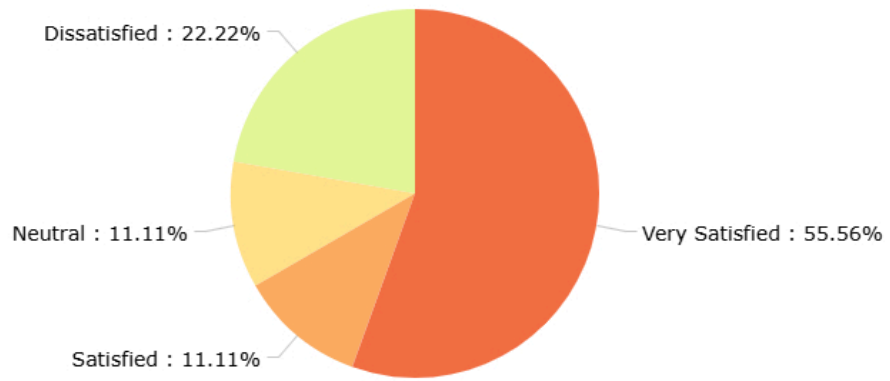


<span style="color: #e67e22;">■</span>	Very Satisfied	55.56 %
<span style="color: #f39c12;">■</span>	Satisfied	22.22 %
<span style="color: #f1c40f;">■</span>	Neutral	11.11 %
<span style="color: #a6c93a;">■</span>	Dissatisfied	11.11 %





## Q. 9 Reference, queries, and research support services

Total responses 9

Total skipped 0



---

	Very Satisfied	55.56 %
	Satisfied	11.11 %
	Neutral	11.11 %
	Dissatisfied	22.22 %

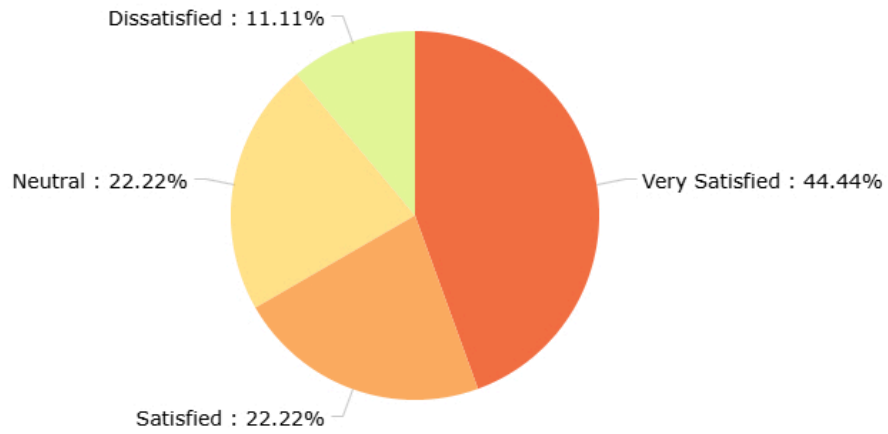
---





## Q. 10 Interlibrary loan/document delivery service

Total responses 9

Total skipped 0





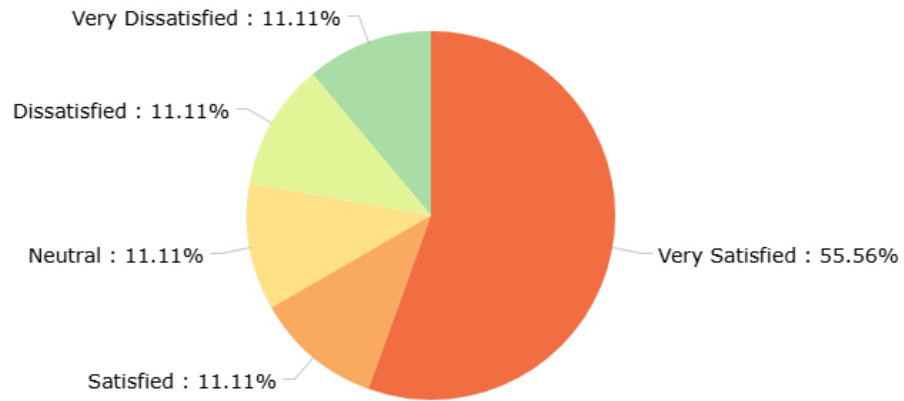
	Very Satisfied	44.44 %
	Satisfied	22.22 %
	Neutral	22.22 %
	Dissatisfied	11.11 %

---

## Q. 11 Printing, photocopying, and scanning services

Total responses 9

Total skipped 0

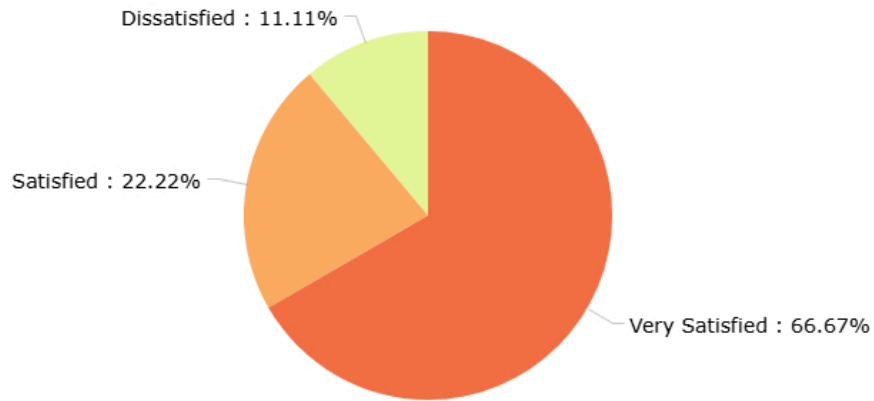


<span style="color: #e67e22;">■</span>	Very Satisfied	55.56 %
<span style="color: #f39c12;">■</span>	Satisfied	11.11 %
<span style="color: #f1c40f;">■</span>	Neutral	11.11 %
<span style="color: #d4edda;">■</span>	Dissatisfied	11.11 %
<span style="color: #d4edda;">■</span>	Very Dissatisfied	11.11 %

## Q. 12 Computer and software availability

Total responses 9

Total skipped 0

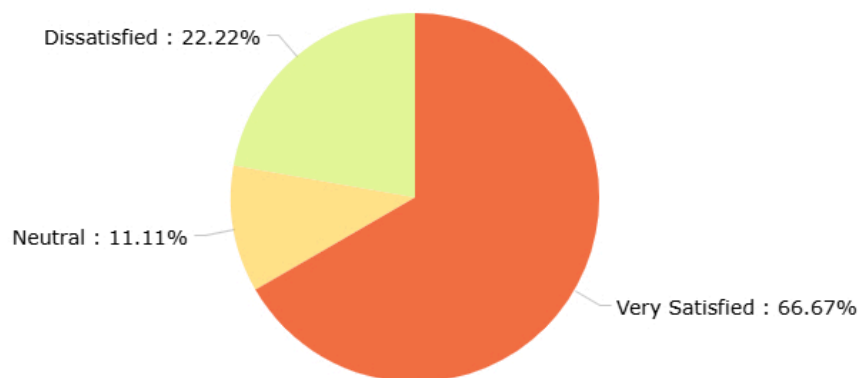


<span style="color: #e67e22;">■</span> Very Satisfied	66.67 %
<span style="color: #f39c12;">■</span> Satisfied	22.22 %
<span style="color: #d4edda;">■</span> Dissatisfied	11.11 %

### Q. 13 Wi-Fi reliability and internet speed

Total responses 9

Total skipped 0



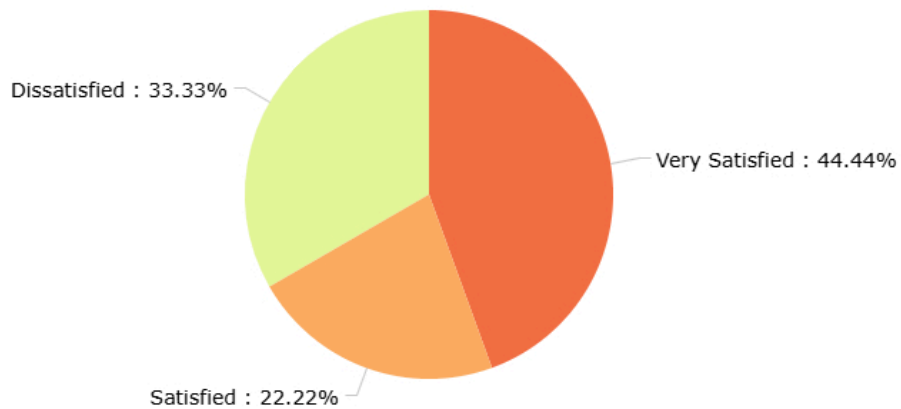
	Very Satisfied	66.67 %
■	Neutral	11.11 %
■	Dissatisfied	22.22 %

---

### Q. 14 Library website and online catalog usability

Total responses 9

Total skipped 0



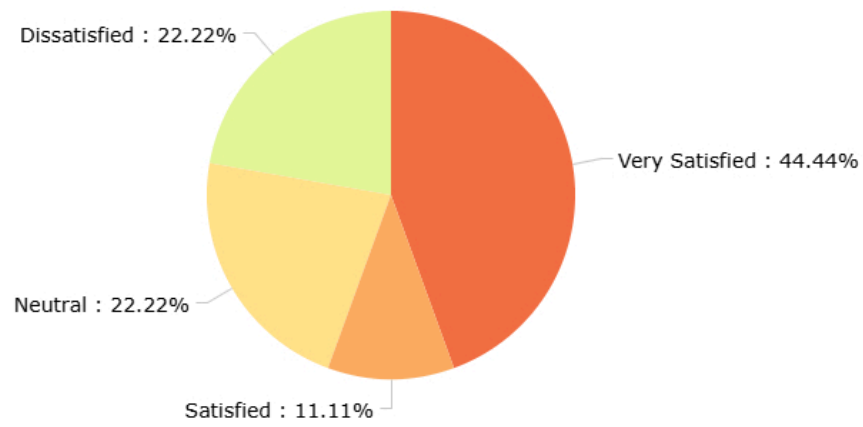
■	Very Satisfied	44.44 %
■	Satisfied	22.22 %
■	Dissatisfied	33.33 %





---

### Q. 15 The effectiveness of Marketing and communication (emails, social media, etc.)

Total responses 9

Total skipped 0



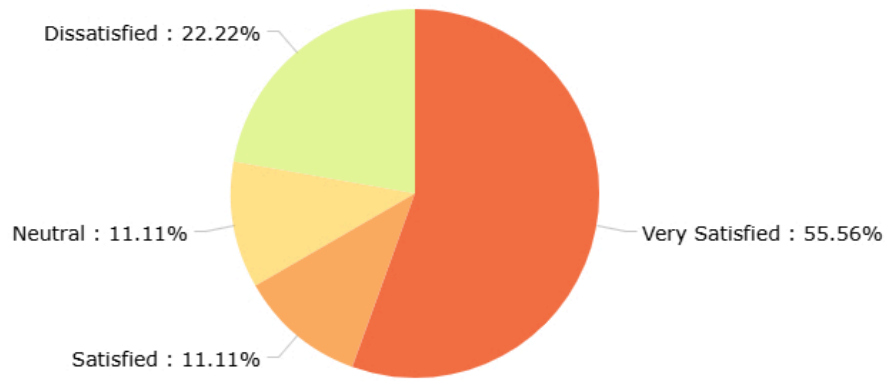
	Very Satisfied	44.44 %
	Satisfied	11.11 %
	Neutral	22.22 %
	Dissatisfied	22.22 %

---





## Q. 16 Easy of providing feedback to the library

Total responses 9

Total skipped 0



---

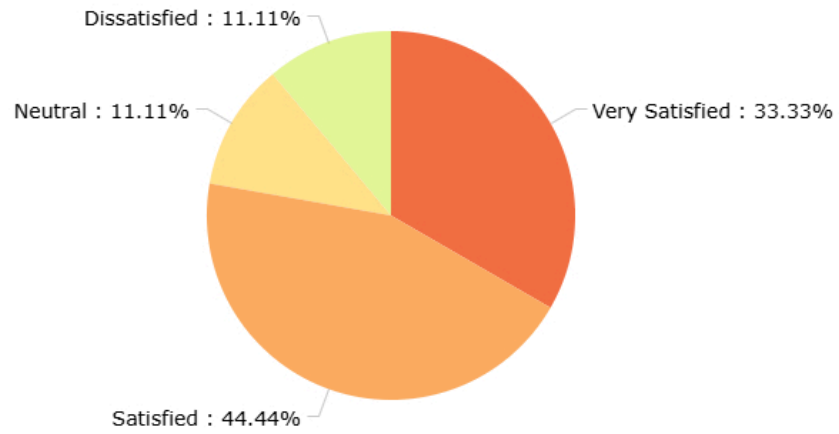
	Very Satisfied	55.56 %
	Satisfied	11.11 %
	Neutral	11.11 %
	Dissatisfied	22.22 %





---

### Q. 17 Library responsiveness to user feedback

Total responses 9

Total skipped 0



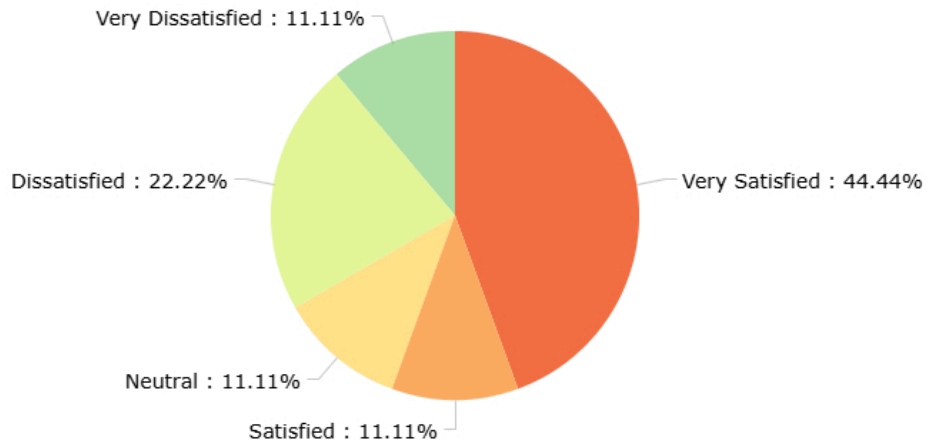
	Very Satisfied	33.33 %
	Satisfied	44.44 %
	Neutral	11.11 %
	Dissatisfied	11.11 %






---

### Q. 18 Overall satisfaction with the library

Total responses 9

Total skipped 0



	Very Satisfied	44.44 %
	Satisfied	11.11 %
	Neutral	11.11 %
	Dissatisfied	22.22 %
	Very Dissatisfied	11.11 %

---