

UAEU

جامعة الإمارات العربية المتحدة
United Arab Emirates University



Operation & Emergency Magazine

VISION & MISSION



VISION”

Healthy
and safe community.

”MISSION

Achieving a stimulating learning environment , safe, healthy risk-free community that supports leadership and innovation in higher education, and community service through the efficient and effective application of service standard.

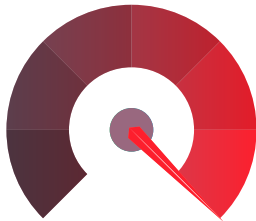
“OVERVIEW OF OPERATIONS & EMERGENCY SECTION

Operation and Emergency Section supervises all aspects of emergencies and crises task in the university.



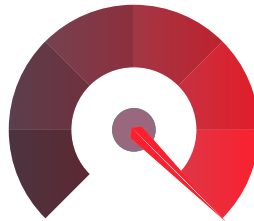
UAE UNIVERSITY OHS PERFORMANCE

JANUARY TO DECEMBER 2024



“**SHOC**
100%

Safety Hazard Observation Cards drive continual improvement of UAEU OHS management system. All hazards observed reported for action



“**TRAINING**
100%

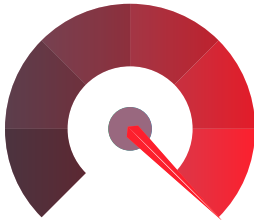
A total of 135 Occupational Health and Safety (OHS) training courses were conducted in 2024, exceeding the set annual target.



“**INSPECTIONS**
100%

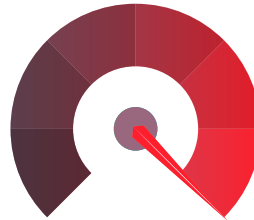
A total of 440 inspections were conducted during 2024, exceeding the annual target.

Between 2023 and 2024, the organization proudly recorded zero lost time injuries. Nevertheless, every work-related incident was diligently reported and thoroughly investigated, ensuring all actions taken were both reasonable and practical.



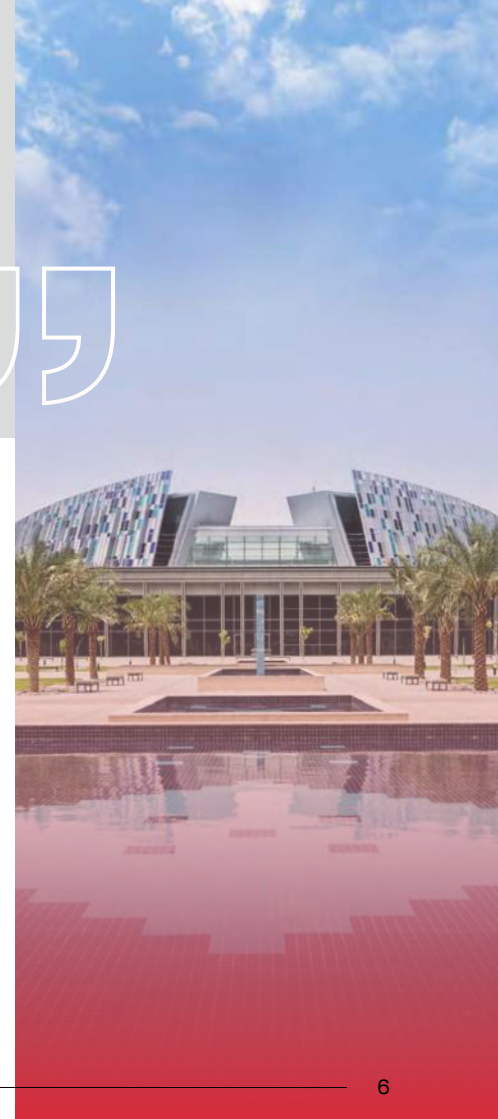
“AUDITS 100%

Audits in 2024 have been completed for Colleges & Department as per the requirements of UAEU ISO 45001: 2018 Management System



“COMMITTEES 100%

OHS Committee meetings in 2024 have been conducted as per the requirements of ISO 45001: 2018 Management System





For a comprehensive insight into the scope of training delivered by FMDHS, the following statistics from the year 2024 highlight the organization's commitment to workforce development.

135

TRAINING SESSIONS

Internal & External trainers

36

**NO. OF DIFFERENT
COURSES**

Wide range of OHS
training material provided

4838

PEOPLE TRAINED

UAEU employees and stake
holders benefit from OHS
knowledge transfer



On May 9th, 2024, the United Arab Emirates University (UAEU) successfully completed a surveillance audit of its ISO 45001:2018 Occupational Health and Safety Management System, conducted by Bureau Veritas. The audit began with an opening session attended by senior leadership and OHS representatives. Notable observations included ongoing improvements and a strong demonstration of management commitment. The audit concluded with no non-conformances, reaffirming UAEU's dedication to maintaining high standards in workplace safety."

OBJECTIVE”

To evaluate the alignment of UAEU's Occupational Health and Safety Management System with the requirements of the ISO 45001:2018 standard

”OUTCOME

The audit concluded successfully, with no non-conformances identified—underscoring the effectiveness and compliance of the system in place

O&ES and FMDHS played a pivotal role in supporting the UAE University's departmental operational licensing and college accreditation efforts. Their contributions ensured compliance with a wide range of regulatory and certification requirements, including:

- Federal Authority for Nuclear Regulation (FANR)
- ISO/IEC 27001:2022 – Information Security Management
- ISO/IEC 20000:2018 – IT Service Management
- Ministry of Education Occupational Health & Safety (OHS) Requirements
- ISO 45001:2018 – Occupational Health & Safety Management System Certification
- OHS Requirements for UAEU Clinic Licensing
- OHS Compliance for UAEU Library Audit by the Internal Audit Office"

Ministry of Education Visit

From May 27th to 30th, 2024, the Ministry of Education (MOE) conducted a comprehensive visit to the United Arab Emirates University (UAEU). During this period, FMDHS and O&ES provided essential support by submitting Occupational Health and Safety (OHS) documentation. The MOE team carried out a thorough review of the submitted materials, conducted on-site inspections across various infrastructure facilities, and engaged in interviews with OHS representatives from the College of Science, College of Engineering, College of Medicine and Health Sciences, Facilities Management Department, Residential Life, Sports, Food Services, Student Health Services, and Transportation.



Opening meeting



OHS Inspection at College of Science,
Chemistry department



OHS Inspection at A11 Kitchen



OHS Inspection at College of Engineering,
Chemical & Petroleum Department



OHS Inspection at College
of Medicine & Health Science



FMD Soft Service Interview



OHS Inspection at
New Campus Female hostel



OHS Inspection at Coffee Shop in G3

571

OHS awareness activities completed
during January to December 2024

“

In 2024, a series of strategic initiatives were launched to ensure that both internal and external stakeholders within the UAEU community are well-informed through a blend of digital and traditional communication systems. The Occupational Health and Safety (OHS) awareness program was actively integrated into key university events and activities, including National Day celebrations, student and employee onboarding events, emergency evacuation drills, specialized awareness workshops, and OHS Committee meetings—reinforcing a culture of safety and preparedness across campus.

National Day

As part of the National Day celebrations, FMDHS, in collaboration with the Operation and Emergency Section, empowered SANAD volunteer students through targeted training and assignments aimed at promoting Occupational Health and Safety (OHS) awareness across the UAEU community.



Awareness materials were developed into games (quiz & puzzle)



Our stand was busy as stakeholders registered to participate



Those who participated in the games (quiz / puzzle); where made to choose random prize /gift.

“

The Occupational Health and Safety (OHS) Awareness initiative was designed to inform stakeholders and proactively reduce unsafe behaviors within the UAEU community. The program addressed key topics such as the handling of unauthorized items, adherence to the student code of conduct, and laboratory safety protocols. Attendee feedback was overwhelmingly positive, reflecting strong engagement and interest. As part of the initiative, participants received materials including emergency evacuation procedures and the latest edition of the O&ES magazine..

Events Supporting the University Receiving New Students

As part of its commitment to fostering a safe and informed campus environment, UAEU launched a key training initiative aimed at raising awareness of Occupational Health and Safety (OHS) regulations. This program was prominently featured during student orientation and university exhibitions, ensuring that new and returning members of the community are well-versed in essential safety protocols."



Employees including FMD O&ES attended and participated.



FMDHS in coordination with Awareness & Prediction unit tasked volunteer students.



Volunteer students briefed new students and employees (male and female) about UAEU safety rules.



Card informing about response system for UAEU potential emergency situations was distributed.

Events Supporting the University Training New Employees

In a joint effort to foster a culture of safety and preparedness, Facility Management Department Health & Safety (FMDHS) and Operation and Emergency Section (O&ES) and the Human Resources (HR) department, delivered comprehensive OHS induction training sessions to newly hired employees at UAEU. These sessions were designed to strengthen safety awareness, boost security consciousness, and enhance the overall competency of the university's workforce."



OHS Induction during New staff orientation Fall 2024



The Unit Head of Awareness & Prediction engages with staff at the HR Department while distributing informative leaflets.

To strengthen campus-wide preparedness, the Unit Head of Awareness & Prediction, in collaboration with FMDHS, launched an initiative to raise awareness about emergency response procedures. This effort included the distribution of visually engaging posters and informative leaflets across key university locations, ensuring that students, staff, and visitors are well-informed and ready to act in case of an emergency

OHS Committee Meeting

Throughout 2024, the Occupational Health and Safety (OHS) Committee at UAEU has held regular meetings in full alignment with the ISO 45001:2018 Management System standards. These sessions have played a vital role in driving continuous improvement and reinforcing safety culture across the university. Highlighted below are some key committees



Hostel OHS Committee Meeting



Joint Contractor OHS
Committee Meeting



High risk College
OHS Committee Meeting

Joint Cooperation with Internal & External Stakeholders

Joint Cooperation with Civil Defense

In a collaborative effort to uphold the highest standards of fire safety, Operations & Emergency Section (O&ES), in coordination with FMDHS and key stakeholders, conducted a comprehensive OHS inspection and engaged in a strategic meeting with Civil Defense authorities. These visits were aimed at ensuring full compliance with fire safety regulations across UAEU facilities.



O&ES, FMDHS & Khadamat group photo
During Group photo featuring representatives
from O&ES, FMDHS, and Khadamat during
a collaborative meeting with Civil Defence.

FMDHS Participates in 5th Emirates HigherEd Safety Professionals Network (EHSPN) Meeting



UAEU Participates in the Fifth Emirates HigherEd Safety Professionals Network Meeting

On April 30, 2024, the Facility Management Department Health & Safety (FMDHS) team proudly represented UAEU at the fifth Emirates HigherEd Safety Professionals Network (EHSPN) meeting held in Dubai. This prestigious gathering brought together safety professionals from across the higher education sector, fostering meaningful dialogue and collaboration on critical health and safety issues.

The event featured a series of engaging panel discussions and expert-led sessions, covering topics such as crisis management, the integration of safety systems in academic environments, and the evolving challenges faced by educational institutions.

UAEU benefited greatly from the exchange of experiences and best practices with peer universities, reinforcing its commitment to continuous improvement in health and safety standards. The insights gained also support the university's efforts to meet national legal requirements and enhance the overall safety culture on campus.

AWARENESS WORKSHOP

Basic disaster & emergency response course New Joint Cooperation with SANID

In a proactive move to strengthen emergency readiness across campus, the Awareness and Forecasting Unit of the Operations & Emergency Section partnered with 'Sanid'—an initiative aptly named after the Arabic word for 'Support'. This collaboration is focused on enhancing the UAEU community's preparedness and response capabilities through targeted awareness campaigns and strategic engagement."

A close-up photograph of a person's hand, palm up, holding a glowing, golden-yellow shield. The shield is hexagonal with a thick border and contains the words "SAFETY FIRST" in bold, white, sans-serif capital letters. The background is a warm, out-of-focus orange and red, suggesting a fire or a sunset. The hand is positioned in the lower right of the frame, and the shield is centered above it, emitting a bright light and small sparks at its base.

**SAFETY
FIRST**



SANID & SANAD



Strengthening Campus Safety: SANAD Emergency Response Volunteer Team Expands Participation

In a continued effort to enhance emergency preparedness across UAEU, the Awareness & Prediction Unit has partnered with the SANAD Emergency Response Volunteer Team to increase staff and student involvement. This initiative focuses on deploying new SANAD teams in buildings without designated emergency responders, while also retaining and supporting existing volunteers.

As part of this program, UAEU employees underwent specialized emergency response training and played a vital role in assisting with building evacuations during fire drills. Their active participation underscores the university's commitment to cultivating a responsive and resilient safety culture.



Building C-1 to C-3 Emergency response team training



Building H-3 Emergency response team training



Fire Drill at New Campus Building C5



Fire Drill at External Campus Sanaiya garage admin building



Hostel Safety Management



Practical session:
How to activate the fire alarm,
using the manual call points



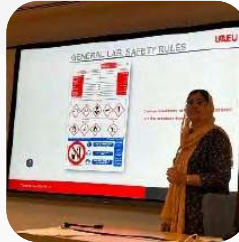
Practical session:
How to use of fire
extinguishers to tackle fire



Laboratory Safety Management



Graduate students attended



Training delivered by FMDHS



Contractor Safety Management



FMDHS delivering practical
training session to UAEU main
contractor employees(ADEEB)



Contractor confined space
mock drill

Empowering Safety: UAEU Employees Certified as First Aiders"

In a proactive step toward enhancing campus safety, UAEU employees have successfully completed an accredited first aid course and have been officially appointed as university first aiders. Facility Management Department Health & Safety (FMDHS) in collaboration with Operations & Emergency Section (O&ES).

Over the course of four intensive one-day training sessions, participants gained essential life-saving skills and practical knowledge to respond effectively in emergency situations. This program reflects UAEU's ongoing commitment to building a safer and more resilient campus community.



Practicing CPR



First Aid Training Presentation

Tailored Safety Training at UAEU: Empowering Employees, Students, and Contractors

As part of its commitment to fostering a safe and informed campus environment, Facility Management Department Health & Safety (FMDHS) continues to deliver targeted training sessions for UAEU employees, students, and contractors. These sessions are carefully designed to meet the specific needs of each group, ensuring that all participants gain relevant knowledge and practical skills to uphold safety standards.

Training Highlights Include:

- Customized modules based on role-specific safety requirements
- Hands-on workshops and scenario-based learning
- Collaborative sessions with internal and external safety experts
- Continuous feedback and improvement mechanisms

This initiative reflects UAEU's proactive approach to building a culture of safety and preparedness across all levels of the university community.



Empowering Future Safety Leaders: UAEU's OHS Student Internship Training Program

As part of its commitment to cultivating a safety-conscious academic environment, UAEU has launched the Occupational Health and Safety (OHS) Student Internship Training Program. This initiative is designed to equip students with a thorough understanding of OHS requirements both within the university and in professional settings after graduation.

Beyond classroom learning, students actively contribute to the program by identifying challenges within Operations & Emergency Section (O&ES) and proposing innovative solutions to enhance overall safety performance. This hands-on experience not only strengthens their competencies but also supports continuous improvement across UAEU's safety systems.

As part of a strategic training initiative, three comprehensive sessions were conducted through a collaborative effort that brought together key stakeholders in occupational health and safety. The program successfully benefited eight students from UAE University's College of Business & Economics and the Abu Dhabi Vocational Education and Training Institute (ADVETI).

This hands-on experience not only enhanced the students' understanding of workplace safety standards but also provided them with practical exposure to real-world challenges—preparing them to contribute meaningfully to future professional environments.



Internship student
from Adveti



College of
Business & Economics
internship student

8

GIFT

UAEU, health and safety are not just policies
they are a shared responsibility embraced by every member of our community.
Creating a safe environment requires teamwork, collaboration, and a unified commitment. Together,
we ensure that safety remains a top priority across all areas of campus life



Student Code of Conduct



Laboratory Safety



The Unauthorized items

Student Responsibility in Maintaining Good Housekeeping in UAEU Hostel

As residents of the United Arab Emirates University (UAEU) hostel, students play a vital role in maintaining good housekeeping practices. By taking ownership of their living space, students can contribute to a clean, safe, and healthy environment that supports their academic success and well-being.

Importance of Student Responsibility

1. **Personal Space:** Students are responsible for maintaining their personal space, including their rooms and belongings.
2. **Common Areas:** Students should also contribute to maintaining common areas, such as pantry, bathrooms, recreation, and lounges.
3. **Community Living:** By respecting shared spaces and facilities, students can promote a sense of community and cooperation.

Ways Students Can Contribute

1. **Regular Cleaning:** Students can participate in regular cleaning schedules and maintain their personal space.
2. **Reporting Issues:** Students should report any maintenance or repair issues to the hostel administration.
3. **Respecting Rules:** Students should respect hostel rules and regulations regarding cleanliness and waste management.

Benefits of Student Responsibility

1. Student responsibility contributes to a clean and safe living environment.
2. By working together, students can promote a sense of community and cooperation.
3. Taking responsibility for one's living space can promote personal growth and accountability.

Student responsibility is essential for maintaining good housekeeping practices in the UAEU hostel. By taking ownership of their living space and contributing to the maintenance of common areas, students can promote a clean, safe, and healthy environment that supports their academic success and well-being.

Fire Safety Responsibilities at UAE University

Employee Responsibilities

1. **Awareness and Reporting:** Employees are responsible for being aware of fire hazards and reporting them to the fmdhs@uaeu.ac.ae.
2. **Fire Extinguisher Training:** Employees should be trained in the use of fire extinguishers and know the location of fire alarms and emergency exits.
3. **Emergency Procedures:** Employees should be familiar with emergency procedures, including evacuation routes and assembly points.

Student Responsibilities

1. **Awareness and Reporting:** Students should be aware of fire hazards and report them to their supervisors.
2. **Following Emergency Procedures:** Students should follow emergency procedures, including evacuation routes and assembly points, during fire drills or actual emergencies.
3. **Keeping Common Areas Clear:** Students should keep common areas, such as corridors and stairwells, clear of obstructions that could hinder evacuation.

Contractor Responsibilities

1. **Compliance with Fire Safety Regulations:** Contractors working on campus should comply with UAE University's fire safety regulations and guidelines.
2. **Fire Safety Risk Assessment:** Contractors should conduct fire safety risk assessments for their work activities and implement necessary controls.
3. **Reporting Incidents:** Contractors should report any fire incidents or near misses to fmdhs@uaeu.ac.ae.

Visitor Responsibilities

1. **Following Emergency Procedures:** Visitors should follow emergency procedures, including evacuation routes and assembly points, during fire drills or actual emergencies.
2. **Reporting Fire Hazards:** Visitors should report any observed fire hazards to the university authorities or security personnel.
3. **Adhering to Safety Instructions:** Visitors should adhere to safety instructions provided by university staff or security personnel.

By fulfilling these responsibilities, employees, students, contractors, and visitors can contribute to a safe and secure environment at UAE University.

Dangers of Poor Disposal of Syringes

Poor disposal of syringes poses significant risks to individuals and the community. Some of the dangers include:

1. Transmission of Infectious Diseases

- Improperly disposed syringes can transmit disease through needlestick injuries or other forms of exposure.
- People especially waste handlers who come into contact with improperly disposed syringes are at risk of infection.

2. Accidental Needlestick Injuries

Improperly disposed syringes can cause accidental needlestick injuries, which can lead to infections and other health problems.

Accidental needlestick injuries can also cause emotional distress and anxiety for those affected.

3. Environmental Contamination

Syringes that are not disposed of properly can end up in landfills or waterways, contributing to environmental contamination.

Improperly disposed syringes can also pose a risk to wildlife, which may come into contact with them and suffer injuries or infections.

4. Reuse and Misuse

Improperly disposed syringes can be reused or misused, leading to the transmission of infectious diseases.

The reuse or misuse of syringes can also contribute to public health risks, including outbreaks of infectious diseases.

5. Contamination of Medical Waste

If syringes are mixed with general waste, it increases risk for everyone who handles garbage.



Prevention and Proper Disposal

Syringes should be disposed of in clearly labeled puncture-resistant sharps containers to prevent accidental needlestick injuries and transmission of infectious diseases.

Where Sharp container is not provided, laboratory in charge person can request servicedesk@khadamat.ae to provide.



Disposing Broken Bottles on Campus



Poor disposal of broken bottles
Or Broken bottles generally neglected by building occupants is a concern which may lead to injury to a person who is not aware of the hazard especially during garbage collection and disposal.



Our goal is to control if not eliminate poor disposal of broken glass through provisions of broken or bottle recycling bins. In addition, reporting of broken bottles for its immediate collection and disposal.

Safety Tips on broken bottles:

- Isolate the affected area.
- Never collect or disposed if untrained.
- Report to supervisor or housekeeping department immediately for its safe collection and disposal.
- Ensure to wear proper PPE.
- Ensure all small particles are collected.
- Ensure all small particles are collected.
- Post cleaning shall carry out immediately.



Increase awareness about proper disposal of broken glass. Provide a system for immediate reporting of broken glass.

”

THANK YOU



مؤسسة الإمارات
EMIRATES FOUNDATION



وزارة التربية والتعليم
MINISTRY OF EDUCATION



شركة العين للتوزيع
Al Ain Distribution Company

هيئة أبوظبي للدفاع المدني
ABU DHABI CIVIL DEFENCE
AUTHORITY



الإمارات العربية المتحدة
المجلس الأعلى للأمن الوطني
THE SUPREME COUNCIL FOR NATIONAL SECURITY
الهيئة الوطنية لإدارة الطوارئ والأزمات والكوارث
National Emergency Crisis and Disaster Management Authority



شرطة أبوظبي
ABU DHABI POLICE

حكومة الشارقة
هيئة الوقاية والسلامة
Government of Sharjah
Prevention And Safety Authority

